

## SUPPLEMENT TO CAREBRIDGE EXHIBIT

### Service Description for HSRP Backup Data Line

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This Supplement will be strictly governed by the CareBridge Exhibit between McKesson and Customer.

1. **Service.** In conjunction with the CareBridge Extranet Data Line, McKesson provides additional leased line circuits between the McKesson backbone network ("*CareBridge Backbone*") and Customer's designated location for use by Customer's organization. Such service includes the leased line connection, a router, a Digital Service Unit ("*DSU*") and an asynchronous modem for the router. This line will be configured in a HSRP "hot standby" mode and if connectivity on the primary leased line circuit should fail, the routers will attempt to put all data traffic on the backup line. The backbone network is configured to allow data communications between Customer's network and the CareBridge Backbone for the purpose of using the CareBridge Service.

The backup data line speed provided is based upon the specific backup data line service identified on this Contract Supplement or the applicable Sales Order. The configuration for this backup service will be identical to the primary data line configuration.

Customer's data transmitted on the CareBridge Backbone, as well as the IP address assigned to the CareBridge router, must utilize IP network numbers registered to Customer with the Internet Assigned Numbers Authority. Upon the request of Customer, McKesson will provide Customer with one sub-class "C" equivalent IP network number for use with the CareBridge Service. Such number can be used in conjunction with CareBridge Service, but may not be used to directly access the Internet except through the CareBridge Services. Upon termination of this Supplement, Customer shall no longer use the IP network number provided hereunder.

#### 2. **Additional Responsibilities of McKesson.**

2.1 McKesson will arrange for the installation of the backup leased line connection with the interexchange or local exchange carrier. McKesson will configure, register and test the backup leased line connection to the CareBridge Backbone. McKesson will install the router, DSU and modem at Customer's location and provide the connections to the leased line.

2.2 McKesson will manage the backup leased line connection, and communicate as necessary with the interexchange or local exchange carriers in case of disruption of the CareBridge Service. McKesson also provides management of the router, DSU and the modem installed as part of the CareBridge Service.

#### 3. **Additional Responsibilities of Customer.**

3.1 Customer will provide a port and cable on its network or host to which the McKesson router ("*CareBridge Router*") is connected.

3.2 Customer must provide network connectivity between the primary AT&T router and the HSRP backup AT&T router.

3.3 Customer will provide a direct dial telephone line connection for the modem which must be connected to the modem at all times. This connection will be used by McKesson support to execute diagnostics on the router.

3.4 Customer will provide an IP address to assign to the CareBridge Router from the network number referenced in Section 1 above.

3.5 If Customer has a direct or indirect data line connection to the Internet, a commercially available firewall must exist between Customer's network and the Internet, with the firewall limiting inbound access to generally acceptable, non-threatening IP traffic. For purposes of this Subparagraph 3.4, a router, with or without special filters, is not considered a commercially available firewall.

3.6 The CareBridge Router must be directly connected to Customer's network. If Customer requires the CareBridge Router to be connected to an outside interface of a firewall: (a) The CareBridge Router must be the only device connected to that outside interface; (b) Customer shall be responsible for configuring the firewall to support all protocols necessary to utilize the desired CareBridge Services; and (c) Customer may be charged an additional installation, monthly, and/or hourly fees.

3.7 Customer is responsible for installing and maintaining its local configuration, devices, and associated application software.

3.8 Customer shall indemnify, defend and hold harmless McKesson from all liability, costs and expenses arising from Customer's use of the CareBridge Service. McKesson shall have no liability for Customer's use of any and all third party services (databases and applications).