

SUPPLEMENT TO CAREBRIDGE EXHIBIT

Service Description for Web Access Management

Revised 11/1/2001 © McKesson Technologies Inc.

This Supplement will be strictly governed by the CareBridge Exhibit between McKesson and Customer.

1. **Service.** In conjunction with the Internet Gateway Service ("IGS"), CareBridge will filter access to Internet web sites according to a master database of web site categories and Customer supplied parameters. The database characterizes the content of web sites into more than 60 categories. Customer supplied parameters indicate which categories of web sites to permit PC's on Customer's network to access. If a user attempts to access a web site designated as inaccessible, the IGS firewall will return an error message to the user indicating that the site is not accessible.

2. **Additional Responsibilities of McKesson.**

2.1 McKesson will configure and manage the IGS systems to provide filtering in accordance with the parameters supplied to McKesson by customer.

2.2 McKesson will maintain an active copy of a commercially available directory database of web sites.

3. **Additional Responsibilities of Customer.**

3.1 Customer will provide McKesson with information defining the categories of web sites for which Customer desires to deny access from its assigned IP address(es). Other optional parameters may be available that further refine levels or types of access.

3.2 Fees charged are based upon the number of different computers on Customer's network that will use this service in their access of the Internet. In the event that the number of Customer computers using this service increases beyond the amount specified on the applicable Sales Order, Customer agrees to notify McKesson of the excess use and its extent and Customer shall be responsible for payment of any charges for said excess computers in accordance with the payment terms set forth herein.

4. **Warranties and Disclaimers.**

4.1 McKesson does not warrant (i) the use of the service will be uninterrupted or error-free, or (ii) the database contains every foreseeable site that should potentially be blocked and/or that every site contained in the database is appropriately categorized.